

Tips and tricks to make reporting in the Danish SafeSeaNet easier, even during Christmas 2023

When you read our Christmas letter, you'll gain knowledge that makes reporting to the Danish SafeSeaNet easier and simpler.

We'll outline when you can expect to reach us during the holiday. There will be updates in our Danish SafeSeaNet, and within the SafeSeaNet administration, we'll be testing a new tool for authorities that can reveal any potential gaps in missing reports.

Contact during Christmas

We at the SafeSeaNet administration are going on Christmas vacation, and our quiet period starts on Friday the 22nd of December 2023 at 12:00. Therefore, kindly take note of the following information if you need assistance with SafeSeaNet during the holidays:

Quiet period:	Start: Friday, December 22nd, 2023, at 12:00	End: End of Tuesday, January 2nd, 2024
Emails read:	Weekdays between Christmas and New Year (December 26th, 2023, to December 29th, 2023) Morning and afternoon	Write to: safeseanet@safeseanet.dk
Self-help assistance 😊	https://forsvaret.dk/safeseanet	Here you'll find spreadsheets, manuals, and much more.
Contact MAS (Maritime Assistance Service) for breakdowns and urgent challenges	+45 72 85 03 70	MAS can ensure you're contacted if they can't assist.

Updates in the Danish SafeSeaNet - we listen when you report errors in the SafeSeaNet system

On Tuesday, January 9th 2024, we will be dealing with known errors. Among other things, we will fix the missing error messages in waste, if someone has entered 4 decimals after the comma. From now, the SafeSeaNet system will display a warning triangle indicating an error, and when clicking on the boxes, there will be a message stating that only 3 decimals are allowed after the comma, similar to the procedures for hazardous goods.

Amount of waste retained on board (m3) * Value must have not more than 3 decimal places.

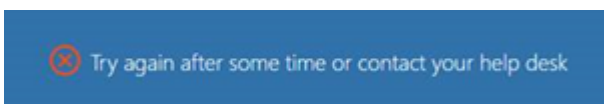
We appreciate you taking the time to report any errors you might find in the Danish SafeSeaNet system. When we test upcoming changes in the test system, the scenarios we test occur in an ideal world. Therefore, there will always be ways to use the Danish SafeSeaNet that we haven't considered.

Additionally, we're also fixing other minor issues that all of you have helped us identify.

We always attempt to make the reporting system as simple as possible, within the constraints we have.

Are you having trouble logging into SafeSeaNet?

Are you being told to "Try again after some time or contact your help desk"?



We're experiencing that many still face challenges logging in. This is because <https://nsw.safeseanet.dk> isn't saved correctly as a "favorite"/"shortcut"/"bookmark". What sets the Danish SafeSeaNet apart from other websites when saving it as a "favorite", is that you need to be logged into SafeSeaNet before saving it as a "favorite".

If you're experiencing the above-mentioned challenge and have already saved SafeSeaNet as a "favorite," our recommendation is to delete the "favorite" and save it again correctly.

However, the above-mentioned issue can also arise if an incorrect password is entered. If you're unsure whether you've entered the right password and encounter an error, request a new password from the system. You can do this via the "password reset link."

By following these two suggestions, you shouldn't need assistance from us at the SafeSeaNet administration. But please don't hesitate to contact us, if you have issues. We will assist as soon as possible.

Test of a new tool

We at the SafeSeaNet administration are testing a new tool, that displays ships that have not (if any) reported in SafeSeaNet as required.



As you know, our Danish SafeSeaNet exchanges information with the other member states in the EU through European Maritime Safety Agency (EMSA). It's EMSA that has developed this new tool. The tool sends alerts when a ship, required by legislation to report to SafeSeaNet, arrives at a Danish port without having reported its arrival. The tool is brand new, and over the next few months, we at the SafeSeaNet administration will be testing and verifying the data, to ensure it functions as intended. We need to ensure it doesn't designate ships that have complied with the legislation. Once we're confident the tool works as intended, it will be provided to all Danish authorities assigned by SafeSeaNet legislation, giving them a tool for monitoring.

As it stands today, we don't know the exact number of ships that fail to report as per the legislation. Therefore, our hope is also to gather information about this dark number.

If you happen to have forgotten...

When we send out a newsletter, there's often information that repeats each time. We do this because we've noticed that similar questions arise, or some individuals don't follow the advice, making it more difficult for themselves to report in SafeSeaNet.

Challeng	Solution	Explanation of the Solution
The ship has changed its name and ID, how do I report this?	Select the ship via its IMO number to ensure the correct ship is used. You can modify the ship's data in the report under the tab: "ship identification".	If you don't choose the correct IMO number, you'll end up having to start over because you'll provide inaccurate information. Send an email to: safeseanet@safeseanet.dk and inform us of the name change; we will update the ship's ID as soon as possible.
Ferries and/or ships on fixed routes, with a dispensation, change their route for a period.	The exemption is only given to the exact fixed route. The ship must be reported in SafeSeaNet.	Remember to start the report well in advance. A dispensation only applies to specific ports on a specific route.
I'd like to be notified when SafeSeaNet is down.	Sign up via: https://safeseanetdenmark.statuspage.io/	Under "subscribe to updates" On our website: https://forsvaret.dk/safeseanet there's a guide on how to subscribe to downtime updates.

We hope the above information contributes to making it easier for you to report in SafeSeaNet. If you have any questions, you are always welcome to contact us.

From the SafeSeaNet administration, we wish you a Merry Christmas and a Happy New Year.

Best regards,

Martin Ahl and Lise Højriis