

The SafeSeaNet administration wishes everyone a great summer – useful information about SafeSeaNet follows

In this information letter, you will find details about the holiday staffing of SafeSeaNet, what is happening regarding SafeSeaNet, as well as information from Trafikstyrelsen (Danish Civil Aviation and Railway Authority) for vessels that are required to report ISPS (the security tab in SafeSeaNet).

Contact details during the summer period:

The SafeSeaNet administration are going on summer vacation. Our vacation period starts on Friday, July 11th, 2025, at 12:00 PM, and ends on Sunday, August 24th, 2025 (weeks 29-34). During this time, there may be longer response times expected. Please focus on the following information if you need help with SafeSeaNet during the summer period:

Vacation period:	Start: Friday, July 11, 2025, at 12:00 PM	End: End of Sunday, August 24, 2025
Emails read:	Weekdays, remember longer response times.	Write to: safeseanet@safeseanet.dk
Self-help assistance 😊	https://forsvaret.dk/safeseanet	Here you'll find spreadsheets, manuals, and much more.
Contact MAS (Maritime Assistance Service) for breakdowns and urgent challenges	+45 72 85 03 70	MAS can ensure you're contacted if they can't assist.

A “problem child” in SafeSeaNet – Do you need to contact the “help desk”?

Our IT department is still working on resolving the issue where some users receive a message to contact us in SafeSeaNet when they try to log in. One of the challenges is that the SafeSeaNet system is relatively old, and by today’s IT standards, it would have been designed differently.

To avoid the error, it is extremely important to save SafeSeaNet as a favorite *while you are logged in*. In other words, the opposite of what you normally do with other websites. Do **not** take the shortcut of typing SafeSeaNet in the search bar. If you do that, you “recall” a previous login to SafeSeaNet, which triggers the issue and results in a prompt to contact our administration.

Read the guide on the info page:

<https://www.forsvaret.dk/globalassets/fko---sovarnet/svk/dokumenter/safeseanet/-fejl-pa-bogmarker-og-genveje-.pdf>

How to help yourself:

The Simple Solution: If you’ve entered the wrong password, use the “password reset link” located on the homepage of <https://nsw.safeseanet.dk>. Enter your username not your email, and a link will be sent to the email associated with your username.

The Complex Solution: If you're sure your password is correct, the issue could be that your favorite/quick-access to SafeSeaNet was saved at the wrong time. This means you're "caught" by a SafeSeaNet server that's inactive, preventing you from logging in. **Solution:** Click this link and log in: <https://nsw.safeseanet.dk>.

If the above troubleshooting doesn't work, don't hesitate to contact us. We'll assist as quickly as possible.

In continuation of the above, we would like to remind you that you can subscribe to the "status page" at: <https://safeseanetdenmark.statuspage.io/>.

This is where we can send messages directly to you when we experience system errors or when we know there will be scheduled maintenance on either the Danish SafeSeaNet or SafeSeaNet-EU.

You can find a guide on how to subscribe to this feature here:

<https://www.forsvaret.dk/globalassets/fko---sovarnet/svk/dokumenter/safeseanet/-saledes-tilmelder-man-sig-statuspage-.pdf>

We in the SafeSeaNet administration would like to thank all of you users for the good dialogue we always have about SafeSeaNet — both when errors and issues are discovered, and for the ongoing guidance and support in daily use.

CSO Database for Danish-flagged Merchant Ships – Nice to Know

We have previously informed you that the Company Security Officer Database (CSO database) will become a new, separate part of SafeSeaNet. The CSO database has been an integrated part of SafeSeaNet since February 2025. As announced earlier, all information regarding the CSO is found on its own website: <https://forsvaret.dk/cso>, as it is not related to port notifications in Denmark.

Waste Receipt on Departure

Each month, we receive a quality report from EMSA that informs us about the quality of the data entered in SafeSeaNet. A new check has now been introduced, and it concerns waste receipts.

It turns out that nearly 75% of all reported waste receipts state that no waste was delivered at the ports. In a spot check, we have seen that the ships' pre-arrival declarations of intended waste delivery do not match the data later reported in the departure waste receipt.

We will be investigating this discrepancy more closely in the coming months. Incorrect reporting may result in ships being selected for additional **Port State Control** inspections.

If you forgot...

When we send out newsletters, information is often repeated from time to time. We do this because we still receive questions about the same topics or because some do not follow the advice or information provided, making it difficult for themselves to report in SafeSeaNet.

Challenge	Solution	Explanation for the Solution
The ship has changed its name and ID, how do I report this?	Select the ship via its IMO number to ensure the correct ship is used. You can modify the ship's data in the report under the tab: "ship identification".	If you don't choose the correct IMO number, you'll end up having to start over because you'll provide inaccurate information. Send an email to: safeseanet@safeseanet.dk and inform us of the name change; we will update the ship's ID as soon as possible.
Ferries and/or ships on fixed routes, with a dispensation, change their route for a period.	The dispensation is only given to the exact fixed route. The ship must be reported in SafeSeaNet.	Remember to start the report well in advance. A dispensation only applies to specific ports on a specific route.
I'd like to be notified when SafeSeaNet is down.	Sign up via: https://safeseanetdenmark.statuspage.io/	Under "subscribe to updates" On our website: https://forsvaret.dk/safeseanet there's a guide on how to subscribe to downtime updates.

We hope the above information helps make it easier for you to report in SafeSeaNet. If you have any questions, you are, as always, welcome to contact us.

Message from the Danish Civil Aviation and Railway Authority

Correct Reporting of Security Information in SafeSeaNet

Enhanced regulatory focus on ensuring that all of the last 10 port calls are reported!

Background

When ships report security information in SafeSeaNet before a port call, it is required that they submit details of their last 10 port calls.^[1]

Ship agents often handle this task on behalf of the ships.

The Danish Civil Aviation and Railway Authority (DCARA) is responsible for verifying the security information reported about ships. If a ship appears to be non-compliant with ISPS regulations or if there are unresolved security-related issues, the DCARA forwards this information to the Danish Maritime Authority for potential follow-up with the ship. Ultimately, a ship may be denied access to the port.

Under the EU Commission's Scrutiny

In January 2024, the EU Commission inspected Danish maritime authorities. During the inspection, the Danish maritime authorities' insufficient follow-up on ships failing to report the last 10 port calls was highlighted.

Following this, on July 1, 2024, the DCARA issued a reminder to all recipients of SafeSeaNet information letters regarding the correct reporting of security information prior to port calls.

It is expected that the EU Commission will continue to monitor whether correct and sufficient security information is being reported about ships before port calls.

Failure to comply with the security information reporting requirements may have consequences for the ship and, in some cases, for the ship agent as well.

Consequences

Since the summer of 2024, the DCARA has observed an improvement in reporting, but there are still cases of insufficient reporting of the last 10 port calls.

Please note that there are no exceptions to the requirement to report the last 10 port calls. However, for newly built ships, it may occur that they have not yet called at 10 ports.

If the reporting requirements are not met, the DCARA will typically contact the reporting party by phone to ensure the security information is updated.

The DCARA will call the phone number associated with the reporter's profile in SafeSeaNet. If a ship or ship agent has not provided a phone number in SafeSeaNet, they can update this information by contacting safeseanet@safeseanet.dk with the relevant changes (either referring to their local administrator or having MAS make the changes directly).

If the DCARA's phone call is not answered, or if no phone number is provided, the authority will contact the ship's **Company Security Officer (CSO)** via email, instructing them to update the security information before the ship arrives at a Danish port.

Additionally, the DCARA forwards information about ships that appear to be non-compliant with ISPS regulations or have other unresolved security-related issues to the Danish Maritime Authority for possible follow-up.

Ultimately, a ship may be denied access to the port.

The DCARA also emphasizes that failure to submit pre-arrival security information via SafeSeaNet (security information) may result in a fine, in accordance with **Executive Order No. 1283 of August 26, 2020, on the Security of Port Facilities**. This applies to the ship's captain or any other person (e.g., a ship agent) authorized by the shipowner.

Finally, the DCARA encourages those responsible for reporting security information in SafeSeaNet—whether it is the ship itself or a delegated ship agent—to ensure that the information submitted is accurate and complete, so that the positive trend continues.

[1. According to article 6 in REGULATION (EC) No 725/2004 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 31 March 2004 on enhancing ship and port facility security, and the SOLAS-Convention, CHAPTER XI-2, Regulation 9.2.]

Thank you in advance for your cooperation.

Maritime Security
Danish Civil Aviation and Railway Authority

If you have any questions for the If you have any questions for the Danish Maritime Authority, you should contact them directly.

We from the SafeSeaNet administration wish you a fantastic summer.

Best regards

Martin Ahl and Lise Højriis