

The SafeSeaNet Administration wishes everyone a pleasant summer – important SafeSeaNet information

*This information bulletin contains details about the SafeSeaNet Administration's summer staffing arrangements, current SafeSeaNet developments, and the ongoing cleanup of the user database. It also introduces a new LOCODE to be used by vessels engaged in bunker operations **when their next port of call is not yet known at the time of departure**, as well as information to assist you in identifying a new colleague.*

Contact during the summer period

The SafeSeaNet Administration will be operating with reduced staffing during the summer holiday period. Consequently, from **Wednesday, 8 July 2026 at 12:00** until **Sunday, 2 August 2026** (Weeks 28–31), and again from **Friday, 4 September 2026** until **Sunday, 27 September 2026** (Weeks 37–39), you may experience longer response times than usual.

If you require SafeSeaNet support during these periods, please pay particular attention to the following information:

Vacation period:	Start: Wednesday, July 8 th , 2026, at 12:00 PM Start: Friday, September 4 th 2026, at 14.00	End: Sunday, August 2 nd , 2026 End: Sunday, September 27 th 2026
Emails read:	Weekdays, remember longer response times.	Write to: safeseanet@safeseanet.dk
Self-help assistance 😊	https://forsvaret.dk/safeseanet	Here you'll find spreadsheets, manuals, and much more.
Contact MAS (Maritime Assistance Service) for breakdowns and urgent challenges	+45 72 85 03 70	MAS can ensure you're contacted if they can't assist.

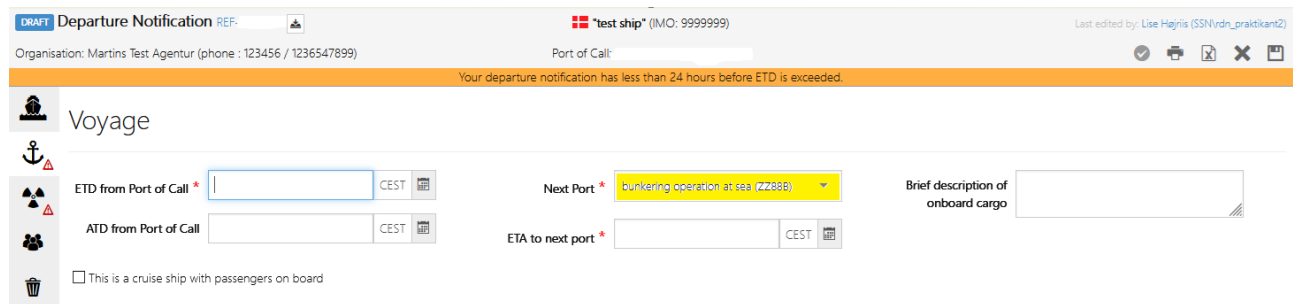
New LOCODE for vessels engaged in bunker operations: ZZ88B

For vessels engaged in bunker operations, the "**Next Port**" field in the **Departure** report in SafeSeaNet must, going forward, use the LOCODE **ZZ88B** instead of **ZZUKN** when the next port of call is not yet known at the time of departure.

The introduction of this new LOCODE is due to the requirements of the regulations governing the transport of dangerous goods, which require the next port of call to be declared before departure. Consequently, **ZZUKN**, which indicates that the next port of call is unknown, must no longer be used in these cases.

In practice, however, many vessels engaged in bunker operations do not know their next port of call at the time of departure. This is not a challenge unique to Denmark, and the introduction of LOCODE **ZZ88B** therefore applies across all EU Member States.

The illustration below, highlighted in yellow, shows where **ZZ88B** must be entered.



The screenshot shows the 'Departure Notification' form in the SafeSeaNet system. At the top, it indicates 'DRAFT' and 'test ship' (IMO: 9999999). The 'Next Port' dropdown menu is highlighted in yellow and displays 'bunkering operation at sea (ZZ88B)'. Other fields include 'ETD from Port of Call', 'ATD from Port of Call', 'ETA to next port', and 'Brief description of onboard cargo'. A checkbox at the bottom indicates 'This is a cruise ship with passengers on board'.

Removal of Inactive SafeSeaNet User Accounts

The SafeSeaNet Administration is able to see when users last logged in to the SafeSeaNet portal. We have observed that many users have not logged in for several months, and some have, in fact, never logged in at all. We assume that, in many cases, this is due to users changing jobs without their accounts subsequently being removed from the system.

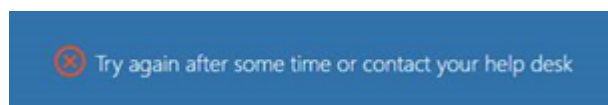
To improve the quality of the user database, our IT team will, during the autumn, automatically delete all user accounts that have been inactive for more than **24 months**.

If you believe this may apply to you, we encourage you to log in and reactivate your account to avoid having to ask your local administrator to create a new user account for you.

If you have forgotten your password, please refer to the instructions below.

Experiencing Login Issues with SafeSeaNet? Unfortunately, this is still an ongoing issue

The section above on "**Removal of Inactive SafeSeaNet User Accounts**" is also part of a broader initiative that will ultimately lead to an upgrade of the SafeSeaNet system, with the aim of resolving the recurring login error: "Try again after some time or contact your help desk." At present, however, we do not expect this work to be fully completed during **2026**.



Our IT team continues to face significant technical challenges in resolving the login issue. The current SafeSeaNet system has been in operation since **2015**, and its age presents increasing technical limitations. In most cases, however, the problem is caused by an incorrectly saved **Favourite**, **Bookmark**, or **Quick Access** link to <https://nsw.safeseanet.dk>.

Please refer to the guidance document available on our website for instructions on how to correct this issue.

If you are certain that you have entered the correct password, the most likely cause is that your saved bookmark is pointing to an inactive SafeSeaNet server. In this case, simply access SafeSeaNet directly by entering the following address in your browser and logging in:

<https://nsw.safeseanet.dk>

If this does not resolve the issue, your account may have been temporarily locked after **three unsuccessful login attempts**. In that case, we recommend resetting your password.

Password reset

Use the "**Password Reset**" link available on the SafeSeaNet login page (<https://nsw.safeseanet.dk>). You must enter your **username** (not your email address or any other identifier). A password reset link will then be sent to the email address associated with your user account.

If none of the above solutions resolves the problem, please do not hesitate to contact the SafeSeaNet Administration. We will assist you as quickly as possible.

New Colleague Wanted – We're Expanding the SafeSeaNet Administration

The SafeSeaNet Administration is looking to recruit a new civilian colleague. We expect the vacancy to be advertised during the summer.

Once the position has been posted in the official recruiting sites, we will share the vacancy on LinkedIn through **Martin Ahl** and **Lise Lauritsen Højriis**. We would greatly appreciate your help in sharing the job advertisement within your network and encouraging qualified candidates to apply.

Experience or knowledge of the maritime sector is an advantage, but it is **not** a prerequisite.

How the SafeSeaNet Vessel Database Works

Unfortunately, we continue to see cases each week where vessels are not selected using their **IMO number**. This results in reports being submitted against the wrong vessel record. Such reports cannot subsequently be corrected and must instead be deleted and submitted again.

The SafeSeaNet vessel database is **not** linked to any commercial vessel databases. Instead, it relies entirely on updates provided by the maritime industry. This approach has been adopted because operators and reporting parties are often the first to have accurate information about changes to a vessel's identity or particulars.

For this reason, it is essential that you **always search for a vessel using its IMO number** when selecting it from the vessel database.

If you become aware of changes to the details of an existing vessel, please notify the SafeSeaNet Administration. Simply send us a brief message containing the vessel's **IMO number**, the updated information, and a request for the database to be amended. Only the SafeSeaNet Administration has the authority to update the central vessel database.

You do not need to wait for the database to be updated before continuing your reporting. You can edit the vessel information within your current port call, allowing you to complete and submit your report without

delay. Please note, however, that these changes are saved **only** within your current report and do not update the central vessel database.

If you receive a message stating that either the **IMO number** or the **MMSI number** is **not unique**, it means that the number already exists in the vessel database. Each IMO number and MMSI number may only be associated with a single vessel.

- If the **IMO number** is reported as not unique, the vessel already exists in the database. Please search for the vessel again, this time using its IMO number, and select the existing record.
- If the **MMSI number** is reported as not unique, assistance from the SafeSeaNet Administration is required. This usually indicates that another vessel record contains outdated information and needs to be updated, as **MMSI numbers are reused by flag States**.

In Case You Missed It...

Some of the information included in our newsletters may be repeated from previous editions. We do this because we continue to receive questions about the same topics, and we still see users who are unaware of, or do not make use of, the guidance provided. As a result, reporting in SafeSeaNet can become more difficult than necessary.

By highlighting these topics regularly, we hope to make reporting simpler and help users avoid common issues.

Challenge	Solution	Explanation for the Solution
The ship has changed its name and ID, how do I report this?	Select the ship via its IMO number to ensure the correct ship is used. You can modify the ship's data in the report under the tab: "ship identification".	If you don't choose the correct IMO number, you'll end up having to start over because you'll provide inaccurate information. Send an email to: safeseanet@safeseanet.dk and inform us of the name change; we will update the ship's ID as soon as possible.
Ferries and/or ships on fixed routes, with a dispensation, change their route for a period.	The dispensation is only given to the exact fixed route. The ship must be reported in SafeSeaNet.	Remember to start the report well in advance. A dispensation only applies to specific ports on a specific route.
I'd like to be notified when SafeSeaNet is down.	Sign up via: https://safeseanetdenmark.statuspage.io/	Under "subscribe to updates" On our website: https://forsvaret.dk/safeseanet there's a guide on how to subscribe to downtime updates.

We hope that the information provided above will help make reporting in SafeSeaNet simpler and more efficient for you. If you have any questions, please do not hesitate to contact us. We are always happy to assist.

The SafeSeaNet Administration wishes you a wonderful summer.

Kind regards,

Martin Ahl

Lise Højriis

SafeSeaNet Administration