

SafeSeaNet Newsletter – Christmas 2020

The year of 2020 is ending. A year that has not been following the normality as the previous years. Regarding the Danish SafeSeaNet, we have been lucky to keep it running almost as normal.

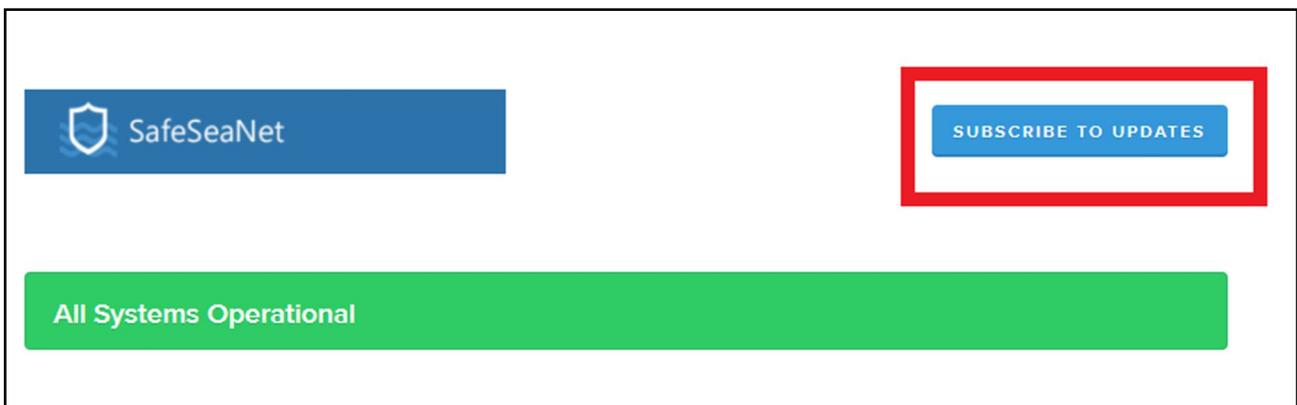
We have had two breakdowns, that were not planned. Because of that, we have been going through our internal processes to see if we are able to decrease the genes for our users. The first thing we will do is getting a fiber broadband internet connection established between our servers in Karup and Frederikshavn. If the server breaks down in Karup we will keep the connection running from Frederikshavn without much delay. The second thing is how we communicate with you during breakdowns. We are now able to offer a new service, please read more about it below.

You may have seen, the homepage is redesigned for the Danish Defense, including our information page. (<https://forsvaret.dk/safeseanet>). In that regard, we will like to offer a new operation and information service. <https://safeseanetdenmark.statuspage.io/>. If you subscribe to this service, you will receive an email if we have breakdowns at SafeSeaNet and/or our mail server. If we plan on maintenance of SafeSeaNet or our mail servers, we can also inform you about downtime in advance.

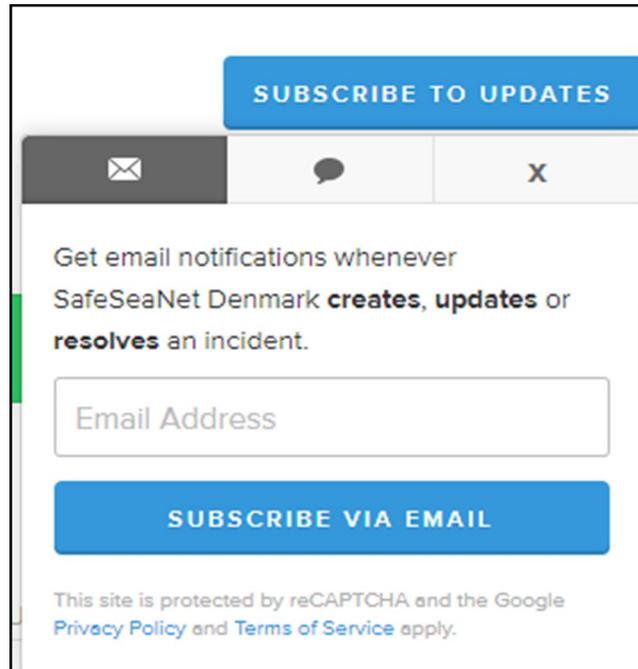
Please make sure only to connect one joint mail for your organization, where relevant recipients can read it. There are two reasons for this. First, you have to unsubscribe an email, if the email closes because of a new job. The second reason is, that we don't have unlimited profiles who can sign on.

To sign on to our operation and information service mail, please follow this instruction:

1. click on <https://safeseanetdenmark.statuspage.io/>
2. click on "subscribe to updates"

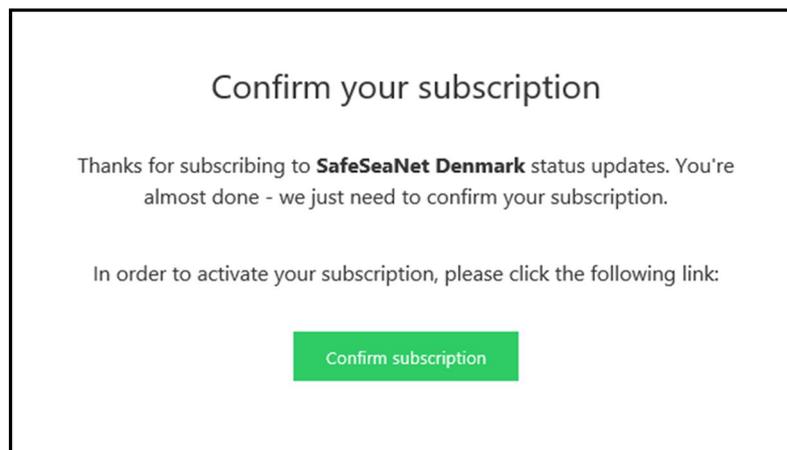


3. Enter the desired email and click on "subscribe via email"



The screenshot shows a subscription form with a blue header button labeled "SUBSCRIBE TO UPDATES". Below the header is a navigation bar with three icons: an envelope, a speech bubble, and an 'X'. The main text reads: "Get email notifications whenever SafeSeaNet Denmark **creates, updates** or **resolves** an incident." There is a text input field labeled "Email Address" and a blue button labeled "SUBSCRIBE VIA EMAIL". At the bottom, a small text line states: "This site is protected by reCAPTCHA and the Google Privacy Policy and Terms of Service apply."

4. Go to your email, you have received an email from: noreply@statuspage.io, you have to confirm you want to receive our statusmails. Click on the green button "confirm Subscription"



The screenshot shows an email confirmation page with the heading "Confirm your subscription". The text reads: "Thanks for subscribing to **SafeSeaNet Denmark** status updates. You're almost done - we just need to confirm your subscription." Below this, it says: "In order to activate your subscription, please click the following link:" followed by a green button labeled "Confirm subscription".

5. Your email is now activated, and we are allowed to send status mails to you

6. The sender of our status mails is noreply@statuspage.io. Please take notice of which “componets” the mails are about. At the bottom of the emails, you can click on “view full incident details” for our description of the problem. We have three subjects we can have problems with that concerns our SafeSeaNet users. The issues are:
- Nsw.safeseanet.dk – web page*: This refers to if the Danish SafeSeaNet is up and running or if it's very slow.
 - EMSA – Kan DK-SSN levere data til EU?*: This is about the connection between Denmark and EU. Is the connection between the systems up running? The Danish SafeSeaNet is working; all Danish Authorities are able to read your data. Your reports will say, “pending”.
 - Safeseanet@safeseanet.dk, status på vores mail*: We can't receive any emails or send any.

SafeSeaNet Denmark

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test

New incident: Monitoring

A fix has been implemented and we are monitoring the results.

Time posted

Dec 8, 13:01 CET

Components affected

- ✓ nsw.SafeSeaNet.dk - web page
- ✓ EMSA - Kan DK-SSN levere data til EU?
- ✓ Safeseanet@safeseanet.dk, status på v...

[View full incident details](#)

7. If you don't want to receive the above mail-notifications, you can always find information through: <https://forsvaret.dk/safeseanet>. Click on the link:

FORSVARET Nyheder Om os Kontakt English

Aktuelt Opgaver Organisation Materiel Soldater og medarbejdere Karriere Q

Forsvaret / Søværnet / Støtte til civilsamfundet

SafeSeaNet (SSN)

SafeSeaNet (SSN) er et EU-baseret elektronisk netværk til udveksling af maritime relaterede informationer mellem medlemslandene.

Hvordan bliver man oprettet som bruger af SafeSeaNet? Operationel adgang til nsw.safeseanet.dk tildeles ved indsendelse af anmodningsskema til Søværnskommandoen på safeseanet@safeseanet.dk
[Link: Anmodningsskema/Registration form](#)

To get an account at the Danish SafeSeaNet, please fill out the registration form and email it to: safeseanet@safeseanet.dk

Følgende danske myndigheder kan læse data lagt ind i det danske SafeSeaNet: *Politi, Told, Søfartsstyrelsen, Miljø- og Fødevarerministeriet og Trafik-, Bygge- og Boligstyrelsen.* [Link til deres lovgivning.](#)

The following Danish authorities have access to data in the Danish SafeSeaNet: *Police (Immigration), Customs, Danish Maritime Authority, The Danish Environmental Protection Agency and the Danish Transport, Construction and Housing Authority.* [Link to the legislation.](#)

Alle Skibe - all vessels
Bruges til SafeSeaNet version 4:
[Link: Spreadsheet 1.3 -SSN](#)
Hvordan bruger du [Link: SafeSeaNet](#), opdateret november 2019
How to use [Link: SafeSeaNet](#), updated November 2019

[Link til EMSAs "guidelines on Reporting HAZMAT in SafeSeaNet"](#)

Kontakt

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[Link: Driftsstatus / Operation status](#)

SafeSeaNet and the holidays:

- *If you need support during the holidays, you have to be aware that during the holidays, from Friday December the 18.th from the afternoon and to the end of Sunday January the 3.rd, we only check email at safeseanet@safeseanet.dk mornings at weekdays. If you have an urgent issue/problem, you have to call the Danish Maritime Assistance Service (MAS) at +45 72 85 03 70. The Maritime Assistance Service will provide a contact to you, afterwards.*
- *When you start up your reporting, and find your vessel has the wrong name at the correct IMO-number, just go ahead and use the correct IMO. When you have created your report, please update your vessels data at "ship identification". After that, write an email to safeseanet@safeseanet.dk and inform us.*

- *Lately we have experienced an increase in vessels sending emails to safeseanet@safeseanet.dk telling us they can't report, because of a lack of internet. This is a no-go, we at SafeSeaNet is only supporters of the system, and can't give exemptions. The proper authorities can't read your email, and the email is not monitored 24/7. Let someone at your office to the reporting or hire an agent to do the work for you.*
- *At forsvaret.dk/safeseanet you can find manuals and spreadsheets*

We wish you and your family a merry Christmas and a happy new year.

Best regards

Martin Ahl and Lise Højriis

Royal Danish Navy Command